

## How to use the Bsport App

BSport is the name of the booking platform we use at Reformer One. It can be used to book all your classes, buy your credits and to cancel your classes also.

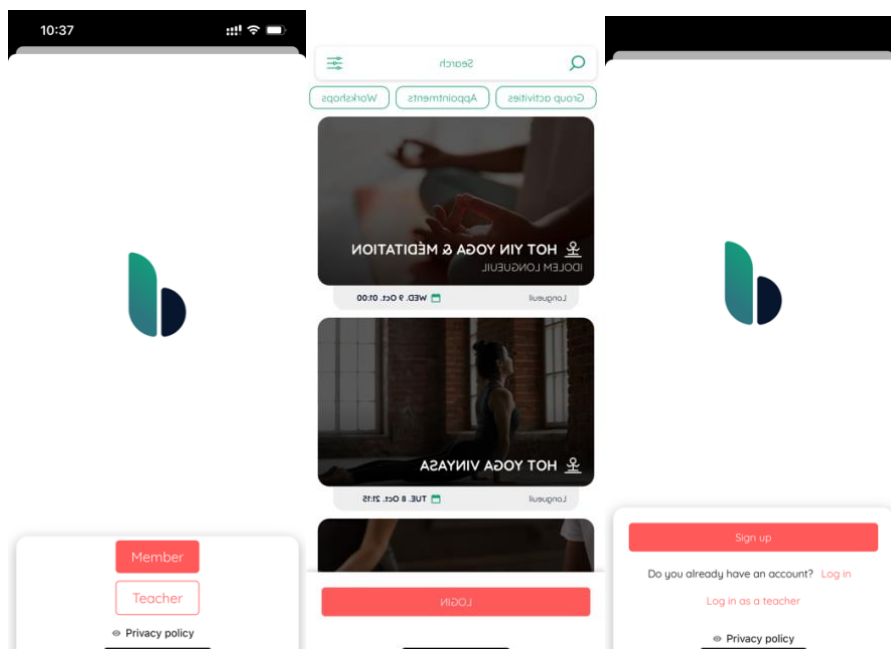
It can be accessed by the browser on your computer, phone or tablet but the best way to use it is by downloading the BSport App

To download the app, just go to the App Store o your iPhone or the Play Store for an Android Phone and search for BSport.

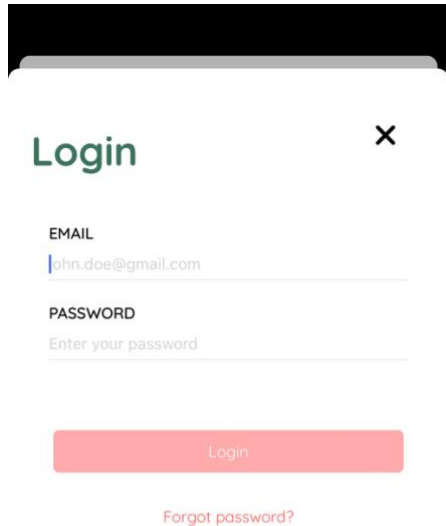
This is the logo you are looking for:



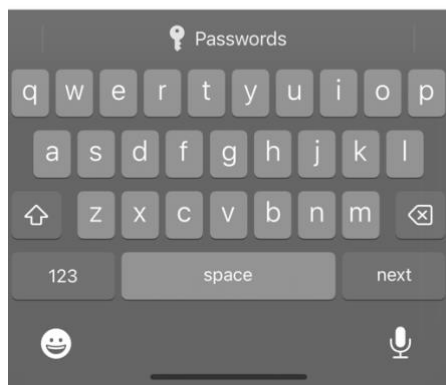
Once you have downloaded the app you will login as a member. The below pictures are an example of what the screen may look like for you. Just hit the Login Button or the Member Button and it will bring you through to the next page.



You should have already received an email to set your password (It might be in your junk mail) and if you didn't you can press the forgot password button shown below. If you have set your password, you can login using your email address and the password you set

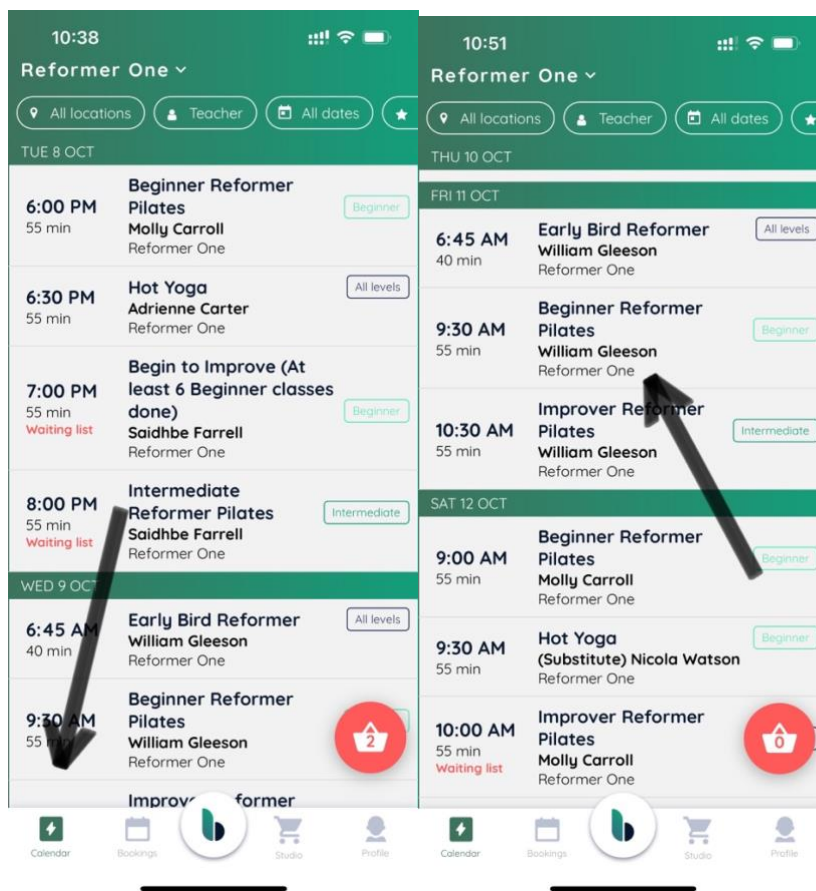


A login form interface with a white background and rounded corners. At the top left is the word "Login" in green, and at the top right is a black "X" icon. Below the title are two input fields: "EMAIL" with the placeholder text "ohn.doe@gmail.com" and "PASSWORD" with the placeholder text "Enter your password". Below these fields is a red "Login" button. At the bottom is a red link that says "Forgot password?".



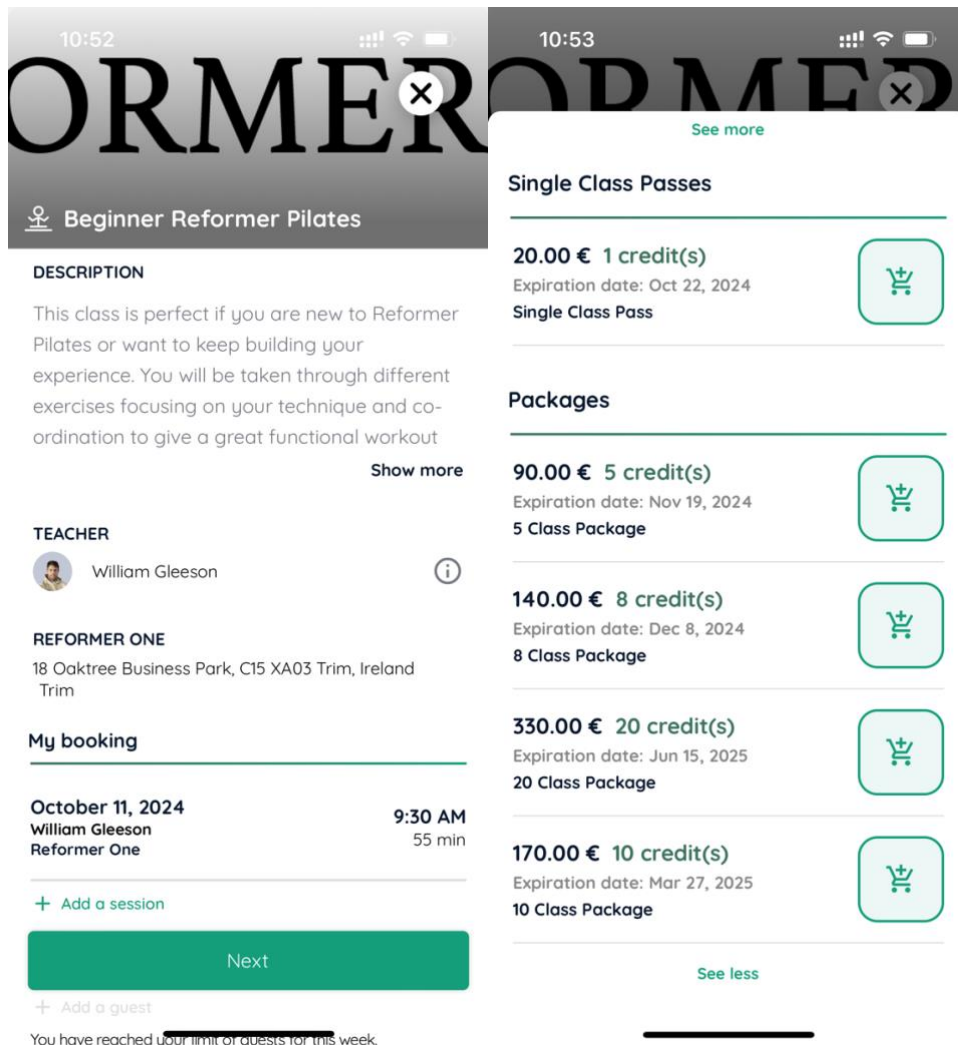
Once you have logged in, it will bring you through to the next page. It should look like the image below. If not, click on the calendar button (where the arrow is pointing in the image below).

This will give you our full schedule for the weeks and months ahead. The Example I am going to use is the 9:30am Beginner Class on October 1<sup>st</sup>



Once you click on the class you want to book into, it will bring you through to the next page showing the details of the class, location, time and teacher etc.

You will click 'Next' and here it will prompt you to buy you passes or subscription membership.



You can buy a single class pass if you want to just pay for this class or a package of credits which will allow you to book multiple classes for better value. The subscriptions are direct debits that work off a 4-week period.

Bronze is 4 classes every 4 weeks

Silver is 8 classes every 4 weeks

Gold is 12 classes every 4 weeks

Unlimited is just that, unlimited Yoga and Pilates Classes

Once you have clicked the package you want (For example I have clicked the 8-class package here) it will bring you through to the next page as shown below. Here you will click purchase and it will bring you through to the online payment system and from there you will enter your details

10:53

← MY BASKET


8 Class Package  
140.00 € x 1


+ Beginner Reformer Pilates - 2024-10-11 09:30:00


PROMO CODE


140.00 €  
Incl. VAT / Sales Tax

Featured

 Grey Grip Socks  
8.00 €

 Pink Grip Socks  
8.00 €

 White Grip Socks  
White Grip Socks  
8.00 €

 Black Grip Socks  
8.00 €

Total to pay now  
140.00 €  
Incl. VAT / Sales Tax

Purchase

10:54

← PAYMENT

Billing address

First name : Will

Last name : Gleeson

Address : New Haggard Lane, Trim

Address line 2 :

Postal code : C15CH02

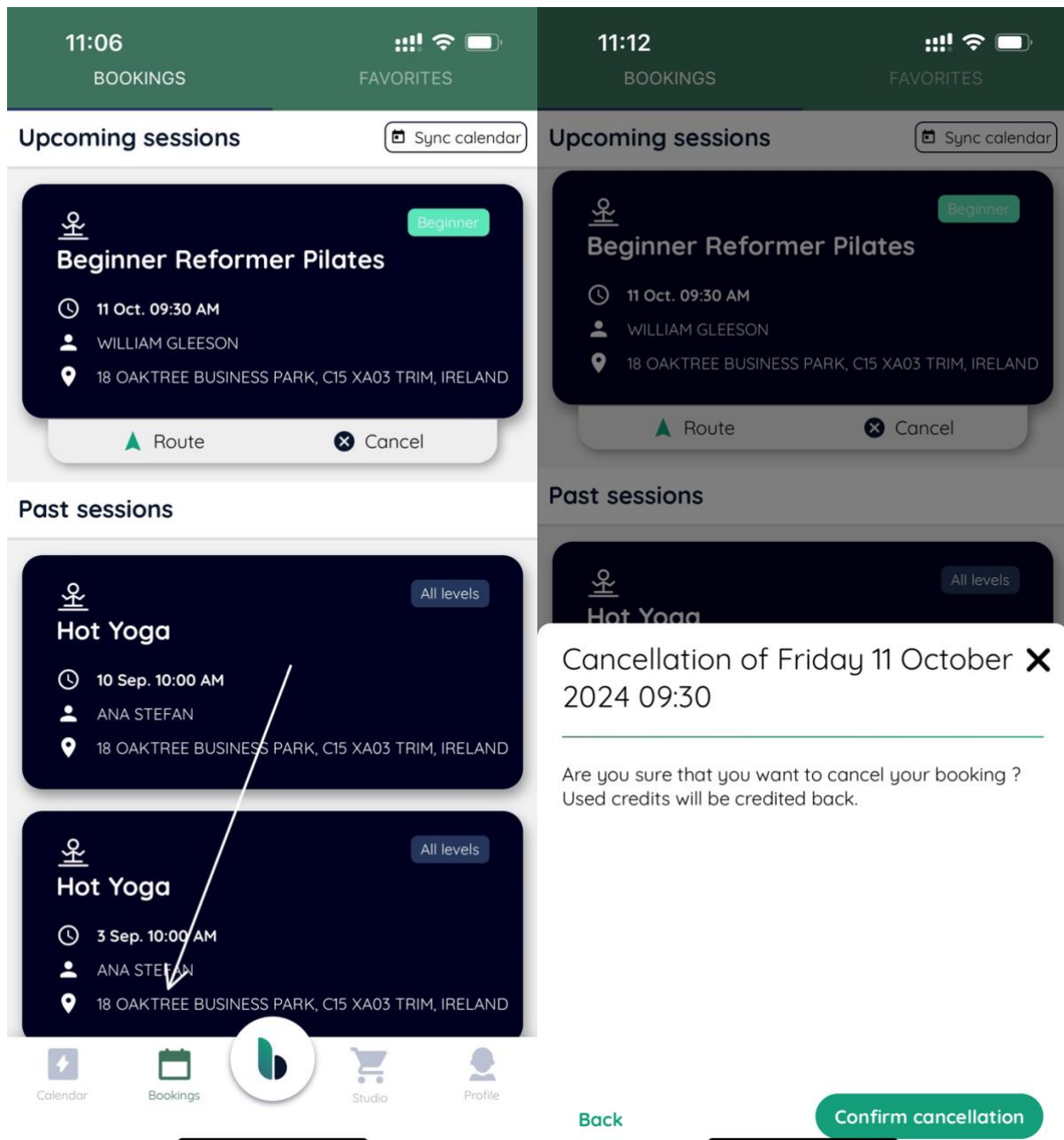
City : Meath

Country : Ireland

☒ I accept the Terms & Conditions (show).

ONLINE PAYMENT

To view the classes, you are booked into, your booking history or to cancel a class, you are going to go to the bookings tab and click it. See the photo below and the arrow pointing to the booking tab. It will bring you to the page shown below, as you can see I am booked in for the beginner class at 9:30am on the 11<sup>th</sup> of October. If I want to cancel this class I just need to press the cancel button shown in the picture. It will then show the second image and I just need to confirm cancellation. If you do this more than 10 hours before the start time of the class you will receive your credit back for that class



If you want to view what credits you have left on your account or what subscription you are signed up for you can do so by clicking the studio tab at the bottom of the page and then clicking on 'My Passes' or 'My Subscriptions'. Here you will be able to see what passes you have left and also what ones you previously held

